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AIRPORT MANAGER'S CORNER



After a winter that produced record snowfall, Spring has arrived! I am pleased to announce that

Ted Stevens Anchorage International Airport (ANC) met the challenges of the season with no closures despite the snowfall. In fact, we have just received our 5th Balchen Post Award, which honors airports that have demonstrated excellence in the performance of ice and snow control. I'd like to take this opportunity to thank Dan Frisby, Zaramie Lindseth and their crew for their tremendous effort this winter.

ANC has much to be proud of. Recently, the airport was awarded the Air Cargo Excellence Award from Air Cargo World.

ANC was the highest rated North American airport with over 1 million tons of landed cargo. This award, while given to the airport, really represents the amazing coordination among all our various service providers: from ground handling to federal agencies, this award means that we are doing our jobs, and doing them well, providing the best service in North America to our cargo carriers. I thank you all for making this possible.

In February, I traveled to Iceland to attend the Mid-Atlantic Conference with a delegation from Alaska that included members of Visit Anchorage, the Alaska Travel Industry Association, Fairbanks Convention and Visitors Bureau, the Mat-Su CVB and others. This was a fact-finding trip, a sales call to Spring 2012

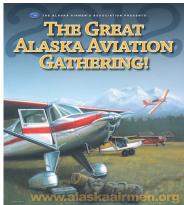
European tour operators, and an opportunity to discuss the possibility of new direct passenger service with Icelandair from Reykjavik. While at this point, service is prospective only, it is great to see that the possibility is on the table, and may evolve into increased connectivity for Alaskans.

The Anchorage Economic Development Corporation recently released the results of Airport Stakeholder Roundtable discussions, which were held in January and February. The Roundtables provided an opportunity for stakeholders in the Anchorage community to provide valuable insight regarding the perception of how the airport operates and how we can improve. These observations and the airport's follow up are available on our home page of the ANC website: www.anchorageairport.com.

Currently, master planning work is beginning, and the Part 150 Noise Study is under way, with the next meeting scheduled for May 10, 2012. I invite you all to become involved in these public processes. Information on upcoming meetings is publicly noticed and is also available on the ANC website's home page or through govdelivery.

Looking toward the summer months, we are pleased to hear that tourism in South Central Alaska is projected to increase again this year. Our crews are out striping the runways and getting ready for our busy summer season. We are excited to welcome Yakutia Air, along with out other summer seasonal carriers. We are looking forward to a great season!

THE ALASKA AIRMEN'S ASSOCIATION



Come to the FedEx Maintenance Hangar on May 5-6, 2012 for the 15th Alaska State Aviation Conference and Tradeshow: The Great Alaska Aviation Gathering!

This year, the tradeshow will feature over 275 exhibitors with the latest technology, state-of-the-art products, new innovations, comprehensive safety information, and live presentations.

Alaska is the "flyingest" state in the union with more pilots and aircraft per capita than anywhere in the world. Join 21,000 other pilots and attend Alaska's premier, must-see aviation event!

On Sunday, May 6, the winner of a 180hp wide-body Super Cub refurbished by Airframes Alaska, LLC will be drawn. The 2nd prize is Landes Airglas 2500 Skis. Proceeds from the raffle will allow the Alaska Airmen's Association to further their mission, "to promote general aviation in Alaska." Tickets are \$50 each or five tickets for \$225. For additional information on the raffle, please call 907-245-1251 or email: supercub2012@alaskaairmen.org.

For more information on the tradeshow, call 907-245-1251 or visit: www.greatalaskaaviationgathering.org. Admission and parking are free, so come on down on Saturday, May 5 from 9AM-5PM or Sunday, May 6 from 10AM-5PM.

AIRFIELD MAINTENANCE

Our hats go off to Airfield Maintenance this winter! It's been an outrageous, record-setting winter of snowfall, requiring great dedication and long hours of service out on the airfield. Of 133 days spanning from November, 2011 through March, 2012, 97 required some degree of snow and ice control on runways, taxiways, ramps, parking lots and walkways. Any time it wasn't snowing, Airfield Maintenance has been working to haul accumulated snow out to snow disposal areas.

Ted Stevens Anchorage International Airport added three new Oshkosh HT -Series snow removal units to its existing fleet of 20 Oshkosh vehicles last summer. The vehicles are equipped with a 470 hp engine and a fifth wheel hitch, along with a 24 ft Oshkosh runway plow and a 22 ft cradling broom.



We're proud that we have never been closed for snow, and we're grateful to the folks out on the field for keeping us open during this challenging season.

NEW ART BY RON BARON



Recently new art was installed in the B Concourse of Ted Stevens Anchorage International Airport. New York based artist Ron Baron considers his art "a form of cultural archaeology. "Inspired by artifacts produced by American culture he creates sculptures that "reflect our society and its individuals." Each artwork is a collection of second-hand objects - "a testimony to the individuals who acquired and used them."

n of urban Anchorage and Cook Brooklyn New York studio. Inptures for the Arrivals/Departure

In the spring of 2010, Baron made his first visit to Alaska to experience the culture and landscape. During his three-week visit he explored a combination of urban Anchorage and Cook Inlet Region and collected an array of objects that were shipped back to his Brooklyn New York studio. Inspired by the experience he created "North to the Future", a group of six sculptures for the Arrivals/Departure Area in Terminal B. His intention with this work is to portray the Alaskan traveler from tourist to resident with an amalgamation of artifacts. Nestled and emerging from the objects are magical dioramic landscapes with Alaskan wildlife. Baron states "each of the bronze sculptures is composed of items and landscapes that are symbols and metaphors representing the spirit of Alaska."

Photos by Hal Gage

WELCOME KOREAN AIR'S 747-8 FREIGHTER!

February 15, 2012, marked the first landing at Ted Stevens Anchorage International Airport of a Boeing 747-8F belonging to Korean Air (Cargo). Korean Air (Cargo) began operating out of Anchorage International Airport in 1971 with two freighter flights per week. Currently, Korean Air (Cargo) lands between 8 and 14 flights a day at Ted Stevens Anchorage International Airport.



FIRST JAL CHARTER OF THE YEAR!



The first of Japan Airlines winter charters to fly in to Anchorage arrived on Wednesday, March 15, 2012.

Visit Anchorage (formerly the Anchorage Convention and Visitors Bureau) brought their critters in costume to ring in a warm welcome!

The chartered plane was filled with more than 250 passengers who continued on to explore Anchorage for the day before riding the Alaska Railroad north for prime aurora viewing.



CONGRATULATIONS TOM JOHNSTON!

Tom Johnston of the Airport's Environmental Section recently completed his certificate in Airport Environmental Management through Airport Council International (ACI). Tom had to show proficiency in seven modules prior to obtaining the certification. The certification process covers the key environmental impacts associated with airport operations and growth, the benefits gained from effective environmental management and the essential elements of implementing an Environmental Management System at an Airport.

This certification will be valuable as Tom leads the airport in the next few years in developing an Environmental Management System (EMS). An EMS is designed to ensure that the environmental impacts of activities are known and weighed up front, as well as looking for ways to minimize environmental impacts while maximizing the Airport's overall mission.

Most people may know Tom from the annual Airport Cleanup Day held each year in the spring. This year's cleanup day will be May 4.



Tom also spearheads the airports hazardous waste and recycling efforts along with other duties. When you see Tom at Cleanup Day or just around the airport doing one of his many duties, please congratulate him on obtaining his Airport Environmental Management Certification. This should help him with his next coupe attempt.

CONCESSIONS AND LEASING

The new Cinnabon/Alaska Dog Haus in the Concourse B Hex area is planned to be open in mid-May. This location will be a full service Cinnabon, serving breakfast sandwiches, specialty drinks, including their signature Mochalatta, and, of course, Cinnabons. The new hot dog venue will service grilled hot dogs with hot and cold toppings.

The Concessionaire is still working through a couple of issues with regard to the new Yogurtland, but, keep your fingers crossed, the plan is to have it open in June.

Concessions - Up and Coming

It's been a busy winter for Concessions. The Request for Proposals for the Concourse A Food & Beverage location ended on February 27th and was awarded to **Grizzly Pizza and Wings**. The new restaurant should be open for business by early to mid-summer. Grizzly Pizza will not only serve pizza (whole or by the slice), but will also provide breakfast, lunch, and dinner fare and has plans to open a Tropical Smoothie Café.

A landside expansion of **Norton Sound** is in the works. You'll be able to sit down and eat your favorite Norton Sound dish while waiting with friends and family to board your aircraft.



More landside retail options are coming as well. The **InMotion DVD store** will be installing a mini -version of their store at the east end of the ticket lobby, near the regional carrier ticket counters. You'll be able to rent or purchase movies and music and purchase those forgotten ear buds.



Hudson News & Gifts will be opening a smaller version of their Euro Café in the railroad tunnel near the rental car center. They



SUMMER AIRLINE UPDATES

This summer United, Sun Country Airlines, American Airlines, Air Canada, Frontier, Condor, and jetBlue will be returning with scheduled service.

Japan Airlines and Korean Air will be returning with charter service. Edelweiss will not return this year; however, there will be new scheduled service between Anchorage and Kamchatsky from Yakutia Air.

Japan Air Lines and Condor will again deplane at the North Terminal and enplane at the South Terminal. Korean Air and Yakutia Air will operate out of the North Terminal only.

The new Cinnabon/Alaska Dog Haus in the Concourse B Hex area is planned to be open in mid-May. This location will be a full service magazines and snack items.

Silver Gulch Brewing and

Bottling Company out of Fox, Alaska is working to provide a new



venue in the old Gate C0 location (across from Chili's). This venue will be both a food & beverage and retail brewery store providing pizza, salads, soft drinks and

samples of Silver Gulch and other Alaskan micro brews. The retail side will offer Silver Gulch merchandise and growlers.

Silver Star Video is installing a movie kiosk in the Concourse C ticket lobby for rental and downloading.

You'll be able to access new release movies available right away, not 28 day delays like other national kiosk brands and online rental sites. They'll have reservations available online and many movies that can be downloaded onto flash drives in 10 seconds to a 1 minute. They have also included a customer loyalty program to keep you coming back.



AIRPORT APP – Shopping, Eating & Exploring!

Alaska Channel Airport App continues to evolve as it prepares for the upcoming 2012 summer season. The Airport is in the process of finalizing a long term contract that will allow Alaska Channel to provide digital advertisements throughout the airport. The contract will also continue to allow the Alaska App to evolve and provide insight into the stores/websites, restaurants/menu, services and exploring exciting arts inside the terminals. If you're looking for food or product special at the airport, the App will have a new section called DEALS. You'll be able to see what specials are being offered at the airport and anywhere the App takes you.



AIRPORT POLICE AND FIRE NEWS

Welcome new Anchorage Airport Police and Fire Officers!

Ted Stevens Anchorage International Airport is pleased to announce 10 new officers on duty. The new officers are: Michael Bauzon, Dale Boothroyd, Daniel Harmeling, Steven Heilman, John Maddy, Treat Main, Brad Muir, Adam Ronchetti, Eric Thompson and Moriah Wick.

Anchorage Airport Police and Fire Officers are state certified law enforcement officers who receive certification after completion of requirements through the Alaska Police Standards Council. Prior to receiving certification, each officer must pass a rigorous hiring process, complete the Alaska State Trooper Police Academy, pass other qualifications as outlined by the Alaska Police Standards Council, and pass other department mandated field training programs. It's a great achievement for each of these individuals, with tremendous responsibility. Congratulations to you all and welcome!

Promotions!

Sergeant Gallagher and Officer Applegate were recently promoted to Lieutenants with the Anchorage Airport Police and Fire Department. Lt. Applegate has been with the Department since 1992, and has worked as both a Police and Fire Training Officer and has been the Department Investigator.





Lt. Applegatee

Lt. Gallagher

Lt. Henry "Chip" Gallagher has worked for the Anchorage Airport Police and Fire Department for over 24 years. He holds a BA in Justice and an AAS Fire Science from the University of Alaska, Anchorage.

Among his many accomplishments while with Airport Police and Fire, he has been the Department Investigator for 3 years, Firearms Instructor, Hazmat Instructor, Fire and Police Field training Officer and was assigned to the Joint Terrorism Task force after September 11, 2001. Lt. Gallagher is married with six children, and is a board member and volunteer at the Downtown Soup Kitchen.

Also, Officers Gary Delk, Kris Hovila and Dan Nowak were recently promoted to Sergeant.

POLICE AND FIRE RETIREMENTS

Mike McGinnis

Deputy Chief of Police and Fire, Mike McGinnis, retired at the end of January, 2012. Deputy Chief McGinnis began working for Airport Police and Fire in July, 1981. At the end of his career he was overseeing 60 employees who are responsible for providing police, fire and first responder emergency medical services for the Ted Stevens Anchorage International Airport. He is well known for his easy-going nature, sense of humor and being a great team player.

Without Mike's strong leadership and dedication, the Anchorage Airport Police and Fire Department would not be what it is today. Thank you for your years of service, we will miss you.



Deputy Chief McGinnis



Eric Saffell

Lieutenant Eric Saffell also retired recently. Lt. Saffell joined the department in 1992 and after a dedicated career of more than 20 years on the Ted Stevens Anchorage International Police and Fire Department, Mr. Saffell is moving on to the Department of Homeland Security.

Lt. Saffell

Before being promoted to Lieutenant., he served at ANC as Fire Training Officer. Additionally he was very active in the Fire Training Academies, specifically with the Aircraft Rescue and Fire Fighting Academy.

FUTURE EVENTS

Torch Run for Special Olympics

Alaska Law Enforcement Torch Run for Special Olympics Airport Police and Fire will be assembling a team to participate in the annual "Alaska Law Enforcement Torch Run for Special Olympics".



TRIENNIAL EXERCISE

Volunteers Needed!

The Triennial Exercise (code named Operation Accountability) will be held on **June 16, 2012**. Ted Stevens Anchorage International Airport is looking for actors to play the role of injured passengers and bereaved family members in this mass casualty incident exercise. This 6 hour scheduled exercise will give you an exciting behind-the-scenes look as emergency personnel respond to a simulated plane crash. Snacks and lunch are provided.

Email Sgt. Perry to find out more and sign up to volunteer: disasterdrill2012@alaska.gov.



June16th, 2012

TED STEVENS ANCHORAGE INTERNATIONAL AIRPORT



Each year the Department has been able to raise, through donations, money for Alaska Special Olympics.

After getting those donations, officers, family, and friends run a 5K (3.1 mile) through parts of West Anchorage starting at West High School.

Many police and law enforcement agencies in Anchorage and the State of Alaska will represent Anchorage and other communities throughout Alaska. The run this year will be Saturday, May 19, 2012. Information available at: http://www.firstgiving.com/SO-AK/2012-Alaska-Law-Enforcement-Torch-Run

Alaska State Troopers Adventure Relay

Officer Zach Stone is organizing a team of Anchorage Airport Police and Fire Department Officers to participate in the Alaska State Troopers Adventure Relay, July 16-18, 2012. The AST Relay is a benefit for the Wish-upon-a-North-Star Foundation. It starts in Soldotna and ends in Fairbanks after biking Resurrection Pass, hiking Crow Creek Trail, river rafting and many other adventures on the trail!

AIRPORT CLEAN-UP DAY

The Annual Airport clean up day is scheduled for **Friday May 4**, **2012**.

Grab some friends and join us at 10AM at the Old Airfield Maintenance Building for supplies. We'll provide everything else you need. Clean up crews will work until noon, and then we'll rejoin at the Old Airfield Maintenance Building to celebrate with food, beverages and prizes!

Give Tom Johnston a call if you have about the event. He can be any questions reached at 266-2546. Tom can also answer questions about used oil and hazmat disposal.

